

DREW KIRKLAND

Software Developer

Having worked many hands-on jobs in (and out of) the tech sector, I found myself always wanting to know more about the intricacies of the devices that propel our lives. Learning to be a developer was the next step.


Fortunately, my time spent installing and supporting technology has provided clarity as a developer - I am able to qualify issues quickly due to a "big picture" mentality. I attribute my confidence with code to many years spent reconstructing the physical world.

CONNECT

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LANGUAGES

HTML • CSS • JavaScript
SQL • C# • .NET • Markdown

FRAMEWORKS & LIBRARIES

React.js • Reactstrap
Material-UI • ADO.NET
Entity Framework

TOOLING

Command Line Interface
Git • Linux • Windows
VS Code • Visual Studio
Windows Subsystem for Linux

EDUCATION

Nashville Software School '20 - '20
Full Stack Software Development

Auburn University '08 - '10
Software Engineering

TECHNICAL SCHOOL

Software Developer

Nashville Software School • Feb '20 to Aug '20
Accelerated learning program teaching practical and technical coding with a strong emphasis on team based workflow.

- Built single page apps using HTML, CSS, and JavaScript (with React.js)
- Developed server side apps with SQL, C#, and .NET
- Practical workflow using Git and team driven scenarios
- Scrum style development with daily stand-ups, sprints, and retros
- Used a varied suite of planning and mock-up tools such as Figma for detailed wireframing and DBDiagram.io for entity relationship diagrams
- Developed efficient and effective workflow with Visual Studio Code as the primary IDE and Windows Subsystem Linux (WSL) for version control with Git

Mech Kollection [client side capstone project]

[github.com/iamdrewkirkland/mech-kollection](#)

An application designed for mechanical keyboard enthusiasts that allows users to digitally catalog their keyboard collection. The goal was to create a practical, streamlined application that is the single source of information for a collector's keyboards. across all social platforms.

- Written with React and Material-UI
- Application database is deployed locally using JSON Server
- Uses Moment.js and Material-UI-Pickers for date input and control

LINQ [full stack capstone project]

[github.com/iamdrewkirkland/LINQ](#)

A full stack web application for link sharing and management. It allows users to share a list of links by a unique URL.

- Custom API written with C#, Entity Framework, and SQL.
- Client side app written with React.js using React Router
- Utilizes Reactstrap for styling including several 3rd party components
- Uses Google Firebase for user authentication and registration

PROFESSIONAL EXPERIENCE

System Analyst I•II•III

Zaxby's Franchising LLC • Nov '15 to Feb '20
Technical support for over 900 Zaxby's restaurants with a focus on point of sale software and hardware.

System Analyst III

- Mentored new team members on help desk workflow and call etiquette
- Assured overall response quality via informal auditing of call history
- Facilitated conversation with all levels of leadership (owners, managers, and customers) by breaking down technical concepts into relatable topic

System Analyst II

- Provided support for complex networks with firewalls, multi-subnet, multi-NIC, VoIP, and more
- Responsible for opening day setup and go-live support for new Zaxby's locations.

System Analyst I

- Daily use of case tracking and remote viewer applications such as ServiceDesk and GoToAssist
- Diagnosed and restored faulty applications by parsing error logs and Windows Event Viewer.

Implementation Specialist

Postec, Inc • Oct '13 to Nov '14
Lead role in planning, developing, staging, and deploying MICROS point of sale systems.

- Setup of centralized, on-site MICROS server from initial RAID configuration to final third-party software lock down
- Deployed databases with Oracle VM for staging, quality control, and compatibility testing before installation
- Extensive use of project and client management tools like Basecamp, eAutomate, and Vigilix.